



401 W. Kern Avenue
McFarland, CA 93250
661-792-3091 – Office
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High Water Usage Bills

You may have received a notice to inform you of your high usage bill and of our current efforts to help resolve the issue. City staff has identified this as a water meter mis-read issue that occurred within the previous six-months. Essentially, you were underbilled for water that was used during the summer months and received a “Catch-Up” bill for your unbilled usage. Due to this water meter mis-read issue, High Usage Bills are being reviewed and your water usage will be charged at the lowest tier in order to alleviate the burden of this unexpected High Usage Bill. If you have already paid the original amount billed, a credit will be applied to your account.

If you are unable to pay all or a portion of your adjusted bill, please visit the Utility Billing counter at 401 W. Kern Avenue, McFarland, CA 93250 to set up a payment arrangement. If you have additional questions regarding your high usage bill, please email us at: UtilityBill@McFarlandCity.org.